

# OMBUDS SERVICES

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## Ombuds Services

Ombuds Services provides informal, confidential help when you have a conflict or problem with individuals, offices, or policies at the university. The Ombuds (Ombudspersons) help you analyze your situation, obtain information, identify your options, and develop a plan to address your concerns. The Ombuds do not take sides in a dispute; they are advocates for fairness and the equitable resolution of conflicts and problems. Communicating with an Ombuds is off-the-record. If you wish to make a record, or to make UNO aware of a problem, the Ombuds can provide information and help you do so. Exceptions to Ombuds confidentiality occur only when there is an imminent risk of serious harm and no other reasonable option to prevent it.

For more information or to make an appointment, please go to the Ombuds Services (<https://www.unomaha.edu/ombuds-services/>) web page. Services are free to all UNO students and employees.